

Supplier Standards

Version 1.1 · 6 August 2026 · The authoritative, current version of this document is published at biladrogroupp.com/suppliers.html. This PDF is provided for convenience and re-issued when the policy changes.

Scope

These standards apply to every manufacturing and fulfilment partner of Biladrogroupp LLC. Written acceptance is a condition of onboarding.

Verification before onboarding

- Verified business identity and operating history.
- Product samples inspected where the category requires it, against our published quality checklist.
- Confirmed realistic dispatch times and tracking-data reliability before any listing goes live.

Quality requirements

- Products must match approved samples and listing specifications; substitutions are a removable offence.
- Dispatch within the agreed window (normally 1–2 business days from order).
- Valid, scannable tracking on every parcel, uploaded promptly.
- Protective packaging with no unauthorised inserts.

Ethics and compliance

Partners must operate lawfully and ethically: no counterfeit or infringing goods, no misrepresented materials, compliance with applicable labour and safety laws, no items on our prohibited list, and cooperation with product-safety requests including batch information and recall support. A partner found supplying counterfeit or unsafe goods is removed immediately and permanently.

Performance review

Reviewed every order cycle on four measures: defect/return rate, dispatch punctuality, tracking reliability, and complaint themes traceable to the supplier. One documented improvement cycle is offered; a second failure ends the relationship.

Contact

Supplier introductions: info@biladrogroupp.com (subject: Supplier introduction) with company details, categories and references.