

Privacy & Cookies Policy

Version 1.1 · 6 August 2026 · The authoritative, current version of this document is published at biladrogroupp.com/privacy.html. This PDF is provided for convenience and re-issued when the policy changes.

1. Who we are

Biladrogroupp LLC, registered in Wyoming, USA (filing ID 2026-002044910), registered address 30 N Gould St Ste R, Sheridan, WY 82801, United States. We are the data controller for personal data collected through our websites. Privacy questions: info@biladrogroupp.com.

2. Information we collect

- Order information: name, delivery address, email, phone, purchased items.
- Payment information: processed entirely by third-party payment providers; we never see or store full card details.
- Technical information: IP address, browser type, basic usage analytics via cookies.
- Communications: messages sent to our support inbox or contact form.

3. How and why we use it (legal bases)

Order fulfilment and updates (contract); support, returns and complaints (contract/legitimate interests); operating and securing our websites (legitimate interests); marketing email only with opt-in consent; tax and legal compliance (legal obligation).

4. Sharing and third parties

Shared only with providers needed to fulfil orders and run the business: payment processors, shipping and fulfilment partners, email and hosting providers, analytics. Each operates under contractual safeguards. We never sell personal information.

5. International transfers

As a US company serving UK customers, data may be processed outside the UK. Where UK GDPR applies we rely on appropriate safeguards, including the UK Addendum to Standard Contractual Clauses.

6. Retention

Order and transaction records: 6 years (tax/legal). Support correspondence: 2 years after resolution. Marketing consents: until unsubscribe. Technical logs: up to 12 months.

7. Your rights

Access, correction, deletion, portability, objection and restriction — requests answered within one month. Complaints may also be made to the UK Information Commissioner's Office (ico.org.uk).

8. Cookies

Essential cookies (required; on stores: basket, checkout, fraud prevention) and optional analytics cookies. The corporate site sets no marketing or advertising cookies.

9. Security

Encrypted HTTPS across all sites; payments handled exclusively by PCI-DSS-certified providers; access to personal data limited to those who need it.