

Corporate Profile

Version 1.1 · 6 August 2026 · The authoritative, current version of this document is published at biladrogroupp.com/about.html. This PDF is provided for convenience and re-issued when the policy changes.

The company

Biladrogroupp LLC was founded in 2026 on a simple observation: e-commerce has a trust problem. Too many stores overpromise, underdeliver, hide their terms and disappear when something goes wrong. Biladrogroupp exists to do the opposite — fewer stores, run properly, with published policies we actually follow and a registered company standing openly behind every order.

Mission

To build online retail brands customers can rely on: clear pricing, honest product pages, tracked delivery, and support that answers — every order, every store, every time.

Leadership

The company is led by its founder and CEO, Bilal Ben el hachmi, who worked hands-on in e-commerce operations for UK and European customers — product selection, supplier management, logistics coordination, digital marketing and front-line customer service — before founding Biladrogroupp. He personally oversees quality standards and customer-service performance.

Business model

Each store is a standalone consumer brand; behind every store sits the same registered company, the same policies and the same standards. Revenue comes exclusively from retail sales to consumers. Inventory is held and dispatched by vetted fulfilment partners — a lean model we disclose plainly; responsibility for every order remains ours from checkout to delivery.

Operations

- Processing 1–2 business days; standard UK delivery typically 6–12 business days from dispatch, 100% tracked.
- Parcels not arrived within 20 business days of dispatch: located, reshipped or refunded in full — customer's choice.
- Support Mon–Fri 9:00–18:00 UK time; every message answered within one business day.
- Returns authorised within one business day; refunds within 5–10 business days of inspection.

Standards and governance

- Documented pre-listing product checklist; prohibited-items policy (no counterfeits, no regulated goods, no weapons, no unsafe products).
- Published supplier standards with per-cycle performance reviews; one improvement cycle, then replacement.
- Versioned, dated policies binding on every store; complaints procedure with management review within 5 business days.
- Founder-level accountability for compliance, finances and customer outcomes.

Roadmap

Late 2026: first fashion brand launches to UK customers. 2027: measured expansion into home & living and delivery to selected European countries — gated on service quality.

Company details

Legal name: Biladrogroupp LLC

Registration: Limited Liability Company — State of Wyoming, United States · Filing ID 2026-002044910 · formed July 2026

Registered address: 30 N Gould St Ste R, Sheridan, WY 82801, United States (maintained via commercial registered agent; postal correspondence only)

Founder & CEO: Bilal Ben el hachmi

Contact: info@biladrogroupp.com · +1 (929) 452-3848 · Support hours Mon–Fri 9:00–18:00 (UK time)

Market served: United Kingdom · online only, no physical shops

Website: https://biladrogroupp.com